



## NOTICE

### Breast Pump Purchases and Rentals

Rex Hospital sells and rents breast pumps through its retail store located in the Women's Center.

**You should contact your health insurance company before you purchase or rent a pump through the Rex Hospital retail store.** Your health insurance company may help you pay for a pump if you purchase or rent the pump from a durable medical equipment (DME) supplier designated by your insurance company. Rex Hospital is not a DME supplier and does not have a contract with your insurance company to provide these pumps. If you choose to purchase or rent a pump from Rex Hospital, you will be responsible for any associated costs of the purchase or rental that your insurance company does not pay.

**You must pay for the pump at the time that you purchase or rent it.** Rex Hospital will not submit a bill to your health insurance company for a pump sale or rental.

However, if you received health care from Rex Hospital, we will provide to your insurance company any health care related information about you or your infant(s) that the insurance company requests to assist it in determining whether to pay for all or part of your pump purchase or rental. This is true regardless of whether you purchase or rent a pump from Rex Hospital's retail store or another store or company.

For your convenience, Rex Hospital offers you a list of questions (on the reverse) to ask your health insurance company. You can reach the Rex Lactation Station staff at 919-784-3224 if you have questions about pump options or use.

**Please keep your receipt and this information page.**

You have purchased or rented the following breast pump:

Make/Model of Breast Pump: \_\_\_\_\_ Purchase \_\_\_\_ Rental \_\_\_\_

Amount: \_\_\_\_\_ Date: \_\_\_\_\_

Payment by: Cash \_\_\_\_ Check \_\_\_\_ Credit Card \_\_\_\_



## Questions to Ask Your Health Insurance Company

Here are some questions you should ask before making a breast pump purchase or rental.

- Is a breast pump purchase or rental a covered benefit under my plan?
- Do I have a choice in the type or brand of pump covered?
- Can I order a pump prior to delivery? (If not, this means you may not have it at home before you deliver.)
- In order to obtain full reimbursement, do I have to purchase a pump from a specific provider of durable medical equipment (DME)? If so, which DME providers sell breast pumps?
- Can I get a pump at a retail store? If so, will I get full reimbursement for the cost of the purchase?
- What do I need to file a claim? (NOTE: Diagnosis codes and prescriptions can only be provided by your doctor or primary care giver.)
- Is prior authorization required? What are the steps for this?
- Is reimbursement for the pump subject to a deductible or co-insurance? If so, have I met my deductible or co-insurance obligation?
- Can I upgrade to a different pump? If so, will there be more out of pocket cost to me?
- Are pump replacement parts and accessories a covered benefit?